



 **TUNASET**

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Corporate Presentation

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About Us

Tunaset Customs Consultancy and Global Logistics Limited Company was established in Istanbul in 2000 to provide customs consultancy services. Global Logistics was added to the company title in 2011 and since then, it has been providing general and special cargo transportation, domestic and international transportation services and commercial goods transportation services. In this context, our company offers special storage and logistics solutions in the health, pharmaceutical and clinical research sectors, especially for temperature-controlled goods with GDP (Good Distribution Practices) certified biopharma warehouses. Tunaset integrated into the New Computerized Transit System (NCTS) in 2015, and started to carry out transit transactions that started or ended in countries such as EU member countries, Iceland, Liechtenstein, Republic of North Macedonia, Norway, Serbia, Sweden, Turkey, Ukraine, as the main responsible. Our company carries out customs consultancy and logistics activities with national and international documents, permits and equipment.

Our Vision

To ensure sustainable and developable growth of our professional existence. To enable our opinions and thoughts to be expressed on all platforms we are related to. To gain a traceable and fast flow at all stages of customs clearance processes by using the advantages of technology.

Our Mission

To create permanent advantages in the customs consultancy sector by creating differences, and to offer efficiency to our customers within the framework of sustainability in the light of our principles as Tunaset Customs Consultancy.



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Our Services

- Customs Consultancy Services
- Clinical Research Services
- Transit Services
- Transportation Services



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CUSTOMS CONSULTANCY SERVICES

Tunaset Customs Consultancy and Global Logistics Limited Company has been working in the following 5 main service groups since its establishment in 2000;

- **IMPORT CUSTOMS CLEARANCE SERVICES**
- **EXPORT CUSTOMS CLEARANCE SERVICES**
- **CUSTOMS RISK MANAGEMENT**
- **FREE ZONE OPERATIONS**
- **INCENTIVE CONSULTANCY SERVICES**



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1. IMPORT CUSTOMS CLEARANCE SERVICES

Our Import Department is specialized on a sectoral basis in order to provide better service to our customers and to speak the same language with the customer by knowing the operation of the industry in which our customers operate. It works with a customer representative system in order to accurately identify differentiated customer needs and communicate better. Our expert staff, who knows the importance of speed as well as correct execution of transactions in foreign trade, receives the necessary support from all departments in our company in order to fulfill the requirements of the job. Our Import Department personally carries out the applications for all kinds of preliminary permits (Registration Certificate, TSE, CE, Permit of the Provincial Directorate of Agriculture, Import License, İŞGÜM, etc.), obtaining the permits and obtaining the documents from the relevant institution before the import transactions. As a reflection of the principles of transparency and honesty during the follow-up of all processes, all processes of transactions are measured and shared online with our customers.



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2. EXPORT CLEARANCE SERVICES

In addition to the follow-up of all export-related processes, the obtaining of preliminary permits from professional institutions and organizations, and consultancy services; Project-based special working groups International operation follow-up R&D studies in the field of Foreign Trade Export development studies It takes part in periodic reports, presentations and statistical studies in line with the expectations and demands of the companies. Tunaset tries to use the limited time in the most efficient way and to provide both the correct and the fastest process with weekly regular measurement and evaluation methods of our previously determined processes. We follow the developments related to exports from our domestic legislation on a daily basis, and we are not content with this, but we also follow the Free Trade Agreements and the decisions taken on a sectoral basis, if there are exported countries and regions, with the thought of how they will be more beneficial to our exporters.



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3. CUSTOMS RISK MANAGEMENT

Security-sensitive items include dual-use goods or chemicals that risk diversion from legitimate trade due to illegal misuse. Tunaset is authorized to transport sensitive products and risky goods and to provide customs consultancy services. For example, tobacco products, alcoholic beverages, mineral fuel and oils, almonds, tea, bananas, mobile phones, etc. The transportation and customs clearance processes of the goods within the framework of the Risk Management System, including transit shipments, are carried out by taking safety and security measures. The scope of CRMF (Customs Risk Management Framework) is defined below; Equivalent protection at customs controls for the entire European Union Harmonized implementation of customs controls by Member States A common approach to setting priorities and allocating resources An appropriate balance between customs controls and legal trade facilitation

Customs Risk Management is carried out under the following 5 main headings;

- Identification and control of high-risk goods movements using common risk criteria,
- Identification of priority control areas and subjecting them to more intensive controls for a certain period of time,
- Systematic and intensive exchange of risk information (CRMS) between customs through the Customs Risk Management System,
- Securing and facilitating legal trade in a customs-trade partnership with the contribution of Authorized Economic Operators (AEO),
- Pre-arrival / pre-departure security risk analysis, especially to meet security and safety risks, based on the cargo information submitted between the parties and in electronic format before the goods enter or leave the EU

4. FREE ZONE OPERATIONS

In general, free zones are defined as special areas considered "inside the country" and "outside the customs area". Free Zones are also defined as fenced areas with special regulatory treatment for users that operate to promote the export of goods and services. Free zones offer a more favorable and flexible business environment for some industrial and commercial activities in order to increase trade volume and exports compared to other parts of the country. In order to increase and encourage export-oriented investment and production, 18 free zones have been in operation since 1985.

Transactions that can be made by Tunaset in Free Zones (Customs surveillance and control)

- 1) Transactions of goods sent to the free zone from another part of the Turkish Customs Zone, 2) Transactions of goods arriving in transit from a foreign country or another customs office in the Customs Territory of Turkey,



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- 3) Transactions of goods coming from the free zone to Turkey for free circulation,
 - 4) Transactions of goods imported from the free zone to Turkey within the scope of conditional exemption,
 - 5) Transactions of the goods shipped from the free zone to another customs in Turkey or to a foreign country in accordance with the provisions of the transit regime,
- The Main Objectives of the Establishment of Free Zones: To encourage export-oriented investment and production. Accelerating foreign direct investment and technology access. Directing businesses to export. Development of international trade.

5. INCENTIVE CONSULTANCY SERVICES

Design Support Employment Support

Investment Incentive Certificate

TURQUALITY Program

Outward Processing Permit

Inward Processing Permit Certificate

Supporting Market Entry Documents

Market Research and Market Entry Support

International Competitiveness Improvement Support

Support for Participation in Domestic International Specialization

Fairs Supporting Foreign Unit, Brand and Promotion Activities

Supporting Fair Participation Abroad

CLINICAL RESEARCH SERVICES

Tunaset Customs Consultancy and Global Logistics Limited Company has been working in the following 2 main service groups since 2011.

- 1. CLINICAL RESEARCH CLEARANCE SERVICES**
- 2. CLINICAL RESEARCH LOGISTICS AND STORAGE SERVICES**

1. CLINICAL RESEARCH CLEARANCE SERVICES

Clinical Trial Customs Clearance Services are carried out under the following 6 main groups; Medicine, Blood and Tissue, Medical Devices, Laboratory Equipment, Auxiliary Materials, Mobile Devices-Patient Diaries.

2. CLINICAL RESEARCH LOGISTICS AND STORAGE SERVICES

Clinical Research Logistics and Storage Services are carried out under the following 6 main groups;

Biological Sample

Storage - Distribution

Handling - Consolidation

Patient Home Delivery

Closure – Disposal - Disposal

Return Processes

FOR DETAILED INFORMATION ON CLINICAL RESEARCH SERVICES, YOU CAN VISIT OUR SERVICES / CLINICAL RESEARCH SERVICES PAGES ON OUR WEBSITE.

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3. TRANSIT SERVICES

Considering that the traded product has to cross many border gates between the trading countries, different applications at each border gate will make trade very difficult. Therefore, the transit regime is one of the customs practices that countries should emphasize. According to the definition made in the common transit contract, the regime is defined as the transport of goods, under the control of the competent authorities, from the administration of one of the contracting parties to the contract, through at least one border, to an administration of the same contracting party or to the administration of another contracting party. Currently, the contracting parties of the common transit contract;

- 27 European Union countries,
- Some EFTA member countries,



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Countries with special status such as Turkey, Macedonia, Serbia, and some other countries whose negotiations are ongoing. NCTS is a system where common transit transactions and national transit transactions are carried out without using paper declarations in the computer environment, data exchange is provided with electronic messaging while the transactions are carried out, and every stage of the transit transactions can be followed in this electronic environment. In the NCTS System, every stage from the submission of the transit declaration to the release of the regime is carried out completely electronically, communication between customs administrations and between customs administrations and tradesmen is provided by electronic messages, and in this way, important simplifications can be applied for reliable tradesmen.

TUNASET Customs Consultancy and Global Logistics Ltd. The company, with its expert staff and solution-oriented approach since 2000, performs the services it provides to its valued customers within the scope of the following general rules;

- Fully implements all the Standard Operating Procedures (SOPs) mentioned above, Performs all operations in a computerized environment, monitors and enables customers to view and follow their own operations in line with demand,
- It performs all these transactions within the framework of Customer Satisfaction, Information Security, and all national and international Ethical Principles.

FOR DETAILED INFORMATION ON TRANSIT SERVICES, YOU CAN VISIT OUR SERVICES / TRANSIT SERVICES PAGES ON OUR WEBSITE.



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4. TRANSPORTATION SERVICES TUNASET

Customs Consultancy and Global Logistics Ltd. Company since 2011;

- Domestic Transportation
- International Transportation
- Transit Transportation

Clinical Research Transportation It provides services with its specialized staff.

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TUNASET GÜMRÜK MÜŞAVİRLİĞİ VE GLOBAL LOJİSTİK LTD. ŞTİ.



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